



February 20, 2009

Ms. Beth Salak, Director  
Florida Public Service Commission  
Division of Competitive Markets and Enforcement  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

**RE: TL718, Quincy Telephone Company  
Add Customized 911 (C911) Service**

Dear Ms Salak

Enclosed are the following tariff sheets.

<b>Index</b>	<b>Third Revised Sheet 13</b>
<b>Section A13</b>	<b>First Revised Contents Sheet 6</b>
	<b>Original Sheets 67 &amp; 68</b>

The purpose of this filing is to add Customized 911 (C911) Service to the tariff. C911 Service allows a customer to provide 911 Dispatch Centers (PSAP) with specific information for their PBX station telephone numbers or business lines.

The redlined tariff sheets and revenue projections are also included with this filing.

If you have any questions, please feel free to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Kris Groth", is written over a horizontal line.

Kris A. Groth  
Tariff Administrator  
[Kris.groth@tdstelecom.com](mailto:Kris.groth@tdstelecom.com)  
608 664 4186

Enclosures

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE  
COMPANY

*Third*  
~~SECOND~~ REVISED INDEX SHEET 13  
CANCELS ~~FIRST~~ REVISED INDEX SHEET 13  
*Second*

INDEX SECTION

2/20/9  
ISSUED: ~~2/27/87~~

EFFECTIVE: ~~MAY 05 1987~~ *2/23/9*

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BY: Lila D. Corbin, President

*Lily Jung VP*

*(N)*

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY  
d/b/a TDS TELECOM/QUINCY TELEPHONE  
Florida

First Revised Section A13  
~~Original Contents Sheet 6~~  
Cancels Orig Contents Sheet 6

MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

APPROVED

	<u>Sheet</u>	
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1 General	56	
2 Standard and Optional Features	56-60	
3 Conditions and Limitations	60-61	
4 Rates and Charges	62-65	
5 Termination Liability	66	(N)
S. Customized 911 (Call) Service	67-68	(N)
1 General	67	
2 Conditions	67	
3 Rates	68	(N)

FEB 20, 2004

Feb 23, 2004

ISSUED: April 10, 2006

EFFECTIVE: April 25, 2006

BY: Paul E. Pederson, Vice-President

*Paul E. Pederson*

5. CUSTOMIZED 911 (C911)

(N)

1. A. General

Customized 911 (C911) is an optional service that allows a PBX customer to provide specific information for their PBX station telephone numbers or business lines in addition to the primary number information for 911 call records. The information is sent to the Company. The Company processes the information using the standard 911 process for each county.

2. B. Conditions

1. The customer shall provide the Company with accurate, specific address and location information for each number enrolled in C911 in the required format that the Company uses in submitting information to the PSAP.
2. The customer is responsible for ensuring their PBX system is able to recognize the 911 digits as a complete dialing code when the station user dials it.
3. The customer is responsible for ensuring the ANI associated with the individual station line is passed.
4. The customer is responsible for notifying the Company of any changes or additions made to the numbers within 48 hours of the changes being made. This includes adding new numbers. If the customer fails to provide any changes or additions to the Company within 48 hours of the change, and the Company receives a "No Record Found" report from the 911 database provider/administrator, a charge will be assessed, as listed in the Rates Section below, for the Company's time and expenses associated with correcting the information. If the Company receives 3 of these "No Record Found" reports within 1 year, the service will be terminated with the customer. At that time, the customer is responsible for providing 911 via the primary number.
5. Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.
6. The customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service

(N)

ISSUED: Feb 20, 2009

EFFECTIVE: Feb 23, 09

BY: Jeff Jung VP

*Quincy*  
TELEPHONE CO. NAME  
State *Florida*  
*[Prototype Tariff]*

*dba TOS Telecom/Quincy Telephone*

Section # *A13*  
Original Sheet # *68*

**CUSTOMIZED 911 (C911)** (continued)

(N)

Rates

		<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
<i>1</i>	1 Initial Set-Up (per number) (not to exceed \$500)	N/A	\$1.00
<i>D</i>	2 Updates, per number (not to exceed \$5.00)	\$0.05	N/A
	3 No Record Found Charge (per instance)	N/A	\$50.00
<i>d</i>	4 Report Requests Charge	N/A	(1)

(1) The Report Request charge applies when a customer requests a list of their E911 record information. Rates for Report Requests will be developed on an Individual Case Basis (ICB)

(N)

ISSUED *Feb 20, 09*

EFFECTIVE: *Feb 23, 09*

BY *Jeff Jung VP*

**GENERAL EXCHANGE TARIFF**

**QUINCY TELEPHONE COMPANY**  
**d/b/a TDS TELECOM/QUINCY TELEPHONE**  
 Florida

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**SUBJECT INDEX**

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DATA ACCESS ARRANGEMENT.....	A1	8	
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DATA SERVICE.....	A16.A	1	
DATA SET.....	A1	8	

ISSUED: February 20, 2009

EFFECTIVE: February 23, 2009

BY: Jeff Jung, Vice-President

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**MISCELLANEOUS SERVICE ARRANGEMENTS**

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3	Conditions and Limitations	60-61	
4	Rates and Charges	62-65	
5	Termination Liability	66	
S	Customized 911 (C911) Service	67-68	(N)
1	General	67	
2	Conditions	67	
3	Rates	68	(N)

## GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY  
d/b/a TDS TELECOM/QUINCY TELEPHONE  
Florida

Section A13  
Original Sheet 67

### MISCELLANEOUS SERVICE ARRANGEMENTS

#### S CUSTOMIZED 911 (C911)

(N)

##### 1. General

Customized 911 (C911) is an optional service that allows a PBX customer to provide specific information for their PBX station telephone numbers or business lines in addition to the primary number information for 911 call records. The information is sent to the Company. The Company processes the information using the standard 911 process for each county.

##### 2. Conditions

- a. The customer shall provide the Company with accurate, specific address and location information for each number enrolled in C911 in the required format that the Company uses in submitting information to the PSAP.
- b. The customer is responsible for ensuring their PBX system is able to recognize the 911 digits as a complete dialing code when the station user dials it.
- c. The customer is responsible for ensuring the ANI associated with the individual station line is passed.
- d. The customer is responsible for notifying the Company of any changes or additions made to the numbers within 48 hours of the changes being made. This includes adding new numbers. If the customer fails to provide any changes or additions to the Company within 48 hours of the change, and the Company receives a "No Record Found" report from the 911 database provider/administrator, a charge will be assessed, as listed in the Rates Section below, for the Company's time and expenses associated with correcting the information. If the Company receives 3 of these "No Record Found" reports within 1 year, the service will be terminated with the customer. At that time, the customer is responsible for providing 911 via the primary number.
- e. Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.
- f. The customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service.

(N)

ISSUED: February 20, 2009

EFFECTIVE: February 23, 2009

BY Jeff Jung, Vice-President

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY  
d/b/a TDS TELECOM/QUINCY TELEPHONE  
Florida

Section A13  
Original Sheet 68

MISCELLANEOUS SERVICE ARRANGEMENTS

CUSTOMIZED 911 (C911) (continued)

3 Rates

	<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
a Initial Set-Up (per number) (not to exceed \$500)	N/A	\$1.00
b Updates, per number (not to exceed \$5.00)	\$0.05	N/A
c No Record Found Charge (per instance)	N/A	\$50.00
d Report Requests Charge	N/A	(1)

(1) The Report Request charge applies when a customer requests a list of their E911 record information. Rates for Report Requests will be developed on an Individual Case Basis (ICB).

(N)

(N)

**Customized 911 Service (C911)**

	<u>Customers</u>	<u>Average # Numbers Per Customer</u>	<u>Monthly Rate/Number</u>	<u>Monthly Revenue</u>	<u>1 Year Revenue</u>
Customized 911	5	20	\$0.05	\$5.00	\$60.00
					<hr/>
			Total Revenue		<b>\$60.00</b>